

Voice Engineer Ireland



Voice Engineer Ireland (VEI) are providing the Dylan Hotel with a new feature-rich, IP capable phone system. The new state of the art platform will help increase efficiency and productivity, improve collaboration among the hotel staff & reduce call traffic costs. The new IP Telephone system also seamlessly integrates with front of desk hotel software. The system is unified communications (UC) ready, which can enable hotel staff to manage their calls/client enquiries from any device.

Gráinne Ross, General Manager is pleased with the upgrade. "The new phone system will greatly assist our team in dealing with client enquiries quickly and in addition help lower our phone bills".

Conor Killeen, VEI Business Development Director, is confident that the new system will future-proof the hotel's communications requirement for years to come. "The system has software upgrades built in for the next 3 years. It will significantly reduce management time and overhead costs, where the phones will now be managed on the unified voice and data network".

VEI are the Service Provider for the Dylan Hotel's voice services. VEI specialises in unified communications, IP telephony and wireless technology. We provide solutions that simplify communication services and support customers in migrating from legacy networks and future-proofing their ICT infrastructure investment.

VEI specialise in voice and data support services for hotels. Their clients include



Powerscourt Hotel (formerly Ritz Carlton),
The Schoolhouse Hotel, Killashee Hotel,
Lawlors Hotel and more.

Specialists in Voice and Data Communications

- Unified Communications
- Hotel Software/PBX integration
- High Density WiFi/Wireless LAN
- Data Networks and Security
- Voice and Video Conferencing
 - Contact Centre
- Call Recording and Quality Monitoring
- 24/7 Support Desk



Voice Engineer Ireland

"The difference between ordinary and extraordinary is that little extra."

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